

APPENDIX 911

Appendix 911

Terms and Conditions for Providing Connection to E911 Universal Emergency Number Service (OKLAHOMA)

This appendix between SWBT and COX sets forth the terms and conditions upon which SWBT will, at COX's request, provide COX's connection to E911 Universal Emergency Number Service.

Definitions

The following definition is in addition to those in the Oklahoma General Exchange Tariffs referenced below:

Independent Exchange Company (IEC): A local exchange telephone company, including Local Service Providers (LSPs) who are certified by the state commission, other than Southwestern Bell Telephone Company. An IEC may also be a customer for Universal Emergency Number Service in order to provide that service or elements of that service to legally authorized agencies within the IEC's serving area.

Terms and Conditions

The following is in addition to those terms and conditions in the Oklahoma General Exchange Tariffs referenced below:

The Universal Emergency Number Service may be provided by Southwestern Bell Telephone Company or jointly by Southwestern Bell Telephone Company and an IEC.

The following are in addition to those terms and conditions in the Oklahoma General Exchange Tariffs referenced below:

SWBT shall provide COX with a file containing the Master Street Address Guide (MSAG) for the exchanges or communities specified in Exhibit I, in accordance with the methods and procedures described in the document "Operating Methods for Downloading and Maintaining End User Records in SWBT's DBMS". SWBT shall provide COX additional files with the entire MSAG, including subsequent additions or updates to the MSAG in accordance with the intervals specified in Exhibit I. In addition, SWBT shall provide COX with a statistical report in a timely fashion and in accordance with the methods and procedures described in the above mentioned document, for each file downloaded by COX to SWBT's DBMS, so that COX may ensure the accuracy of the end user records. COX will attest it has been provided a copy of the document referenced above.

At a reasonable time prior to the establishment of E911 Service, COX shall download and maintain thereafter all information required to establish records necessary for furnishing connection to E911 Service and shall promptly notify SWBT in writing of any changes to be made to such records. COX shall adopt and comply with operating methods applicable to downloading and maintaining COX's end user records in SWBT's DBMS, as set forth in the document referenced in the paragraph above.

COX acknowledges that its end users in a single local calling scope may be served by different PSAPs, and COX shall be responsible for providing facilities to route calls from its end users to the proper E911 Control Office(s).

COX shall connect its switches to the E911 Control Office by one-way outgoing CAMA trunks dedicated for originating 911 emergency service calls.

The parties agree that the E911 service is provided for the use of the E911 Agency, and recognizes the authority of the E911 Agency to establish service specifications and grant final approval (or denial) of service configurations offered by SWBT and COX. The terms and conditions of this appendix represent a plan for providing E911 service, for which COX must obtain documentation of approval from the appropriate E911 Agency which have jurisdiction in the area(s) in which COX's customers are located. COX shall provide such documentation to SWBT prior to the use of COX's E911 connection for actual emergency calls.

Both parties agree to designate a representative who shall have the authority to execute additional exhibits to this Appendix when necessary to accommodate expansion of the geographic area of COX into the jurisdiction of additional PSAPs or to increase the number of CAMA trunks. The designated representative for SWBT is _____ and for COX is _____.

The terms and conditions of this appendix are subject to re-negotiation in the event that the E911 Customer orders changes to the E911 service that necessitate revision of this appendix.

Rates, Terms and Conditions

E911 Universal Emergency Number Service will be provided utilizing the rates, terms and conditions set forth in the following approved state tariff, in addition to those terms and conditions described previously in this Appendix:

Oklahoma: SWBT's General Exchange Tariff Section 36 - 911 Emergency Number Service

Limitation of Liability and Indemnification

In addition to the Limitation of Liability and Indemnification provisions in the Agreement, Cox shall indemnify, defend and hold SWBT harmless from any loss arising out of SWBT's provision of 911 service or out of Cox end users' use of the 911 service, including any personal injury or death of any person or persons, except for loss which is a direct result of SWBT's gross negligence or willful misconduct.

APPENDIX CH

APPENDIX CLEARINGHOUSE (CH)

WHEREAS, SWBT operates a Clearinghouse (CH), as described below, for its own behalf and that of participating LECs and LSPs, including Cox; and

WHEREAS, Cox may, at its option, elect to participate in the CH on the terms set forth herein;

The Parties agree to the following:

1. **Clearinghouse Description**

SWBT operates a CH for the purpose of facilitating the exchange of certain alternatively billed intrastate intraLATA message toll call records and the reporting of settlement revenues owed by and among participating LECs and LSPs, including SWBT and Cox.

2. **Qualifying Message Criteria**

The only toll call messages that qualify for submission to SWBT for CH processing are: (a) intrastate intraLATA sent collect (including calling card, collect and third number) messages which are originated in one LEC or Cox exchange, exclusively carried by a LEC or Cox over LEC or Cox facilities and billed to a customer located in a second LEC's or Cox exchange within the same state; or (b) intrastate intraLATA sent collect (but limited to calling card and third number) messages originated in one of SWBT's operating areas (located in parts of Texas, Arkansas, Kansas, Missouri or Oklahoma), exclusively carried by a LEC or Cox over LEC or Cox facilities, and billed to a customer located in a second LEC's or Cox exchange and not in the originating State.

3. **Responsibilities Of The Parties**

- A. Cox agrees that it will provide SWBT with billing records for CH processing that are in an industry standard format acceptable to SWBT and at a minimum will display the telephone number of the end user to whom the call is to be billed, and data about the call sufficient for a carrier to comply with all applicable state regulatory requirements. For purposes of this Attachment, these records ("CH Records") will detail intraLATA toll calls which were originated by use of the single digit access code (i.e., 0+ and 0-) in one LEC or Cox exchange but are to be billed to an end user in a second LEC's or Cox exchange. Such records are

referred to as category 92 records for CH processing purposes. The term "CH Record" will mean the call detail attributed to a single completed toll message.

Cox agrees that all CH Records it generates will display indicators denoting whether category 92 Records should be forwarded to SWBT's CH. Cox will retain its originating records for ninety (90) days such that the category 92 Records can be retransmitted to SWBT for CH processing, if needed.

- B. SWBT will provide and maintain such systems as it believes are required to furnish the CH service described herein. SWBT, in its capacity as operator of the CH, agrees to retain all CH Records processed through the CH for two (2) years.
- C. Cox will timely furnish to SWBT all CH Records required by SWBT to provide the CH service in accordance with the Technical Exhibit Settlement Procedures (TESP) dated March 25, 1996, or as otherwise mutually agreed upon by the Parties. SWBT will provide the CH service in accordance with the TESP, and such modifications as are subsequently agreed upon.
- D. Presently, in operating the CH, SWBT relies upon NXX codes to identify messages for transmission to participating billing companies. To the extent any subprocesses are required to settle CH messages due to the use of ported numbers, such subprocessing will be the responsibility of the porting entity.

4. **Processing Charge**

Cox agrees to pay SWBT a processing charge in consideration of SWBT's performance of CH services. This charge is \$.02 per originated CH Record processed on behalf of Cox .

5. **Billing Charge**

Cox agrees to pay a \$.05 per message charge to the LEC or LSP responsible for billing the message, including SWBT, when SWBT bills the message.

6. **Settlement Report**

SWBT will issue monthly reports containing the results of the processing of CH Records to each participating LEC and Cox. These reports list the (a) amounts owed by Cox for billing messages originated by others; (b) amounts due to Cox for Cox-originated messages billed by others; (c) applicable billing charges; and (d) processing charges.

7. **Retroactive and Lost Messages**

The Parties agree that processing of retroactive messages through the CH is acceptable, if such messages utilize the industry standard format for call records, pursuant to Section 3 of this Attachment. The Parties agree that lost messages are the complete responsibility of the originating LEC or Cox. If messages are lost by any Party, and cannot be recreated or retransmitted, the originating LEC or Cox will estimate messages, minutes, and associated revenues based on the best available data. No estimate will be made for messages which are more than two years old at the time the estimate is made. The estimates will be off-line calculations (i.e., not part of the routine CH processing) and will be included as a supplement to the monthly settlement report.

8. **Limitation Of Liability and Indemnification**

In addition to the limitation of liability and indemnification provisions in the Agreement, the following provisions shall govern performance under this Appendix:

- A. By agreeing to operate the CH, SWBT assumes no liability for any LEC's or Cox's receipt of appropriate revenues due to it from any other entity. Cox agrees that SWBT will not be liable to it for damages (including, but not limited to, lost profits and exemplary damages) which may be owed to it as a result of any inaccurate or insufficient information resulting from any entity's actions, omissions, mistakes, or negligence and upon which SWBT may have relied in preparing settlement reports or performing any other act under this Attachment.
- B. SWBT will not be liable for any losses or damages arising out of errors, interruptions, defects, failures, or malfunction of the CH services provided pursuant to this Attachment, including those arising from associated equipment and data processing systems, except such losses or damages caused by the sole negligence of SWBT. Any losses or damage for which SWBT is held liable under this Attachment will in no event exceed the amount of processing charges incurred by LSP for the CH services provided hereunder during the period beginning at the time SWBT receives notice of the error, interruption, defect, failure or malfunction, to the time service is restored.

9. **DISCLAIMER OF WARRANTIES**

SWBT MAKES NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR INTENDED OR PARTICULAR PURPOSE WITH RESPECT TO SERVICES PROVIDED HEREUNDER. ADDITIONALLY, SWBT ASSUMES NO RESPONSIBILITY WITH REGARD TO THE CORRECTNESS OF THE DATA SUPPLIED BY COX WHEN THIS DATA IS ACCESSED AND USED BY A THIRD PARTY.

APPENDIX HOST

Appendix HOST

This Appendix sets forth the terms and conditions under which SWBT will, at Cox's written request, perform hosting responsibilities for COX for (1) the provision of billable message data and/or access usage data received from COX for distribution to the appropriate billing and/or processing location via SWBT's in-region network or via the nationwide Centralized Message Distribution System (CMDS) or (2) billable message data and/or access usage data received from other Local Exchange Carriers (LECs) or LSPs or from CMDS to be distributed to COX. This Appendix covers hosting in region (i.e., Missouri, Arkansas, Kansas, Oklahoma and Texas) and hosting out of region. Hosting out of region is only available to an LSP that is a Full Status Revenue Accounting Office (RAO) company.

I. DEFINITIONS

- A. Access Usage Record (AUR) - a message record which contains the usage measurement reflecting the service feature group, duration and time of day for a message which is subsequently used by a LEC to bill access to an Interexchange Carrier (IXC).
- B. Bellcore Client Company Calling Card and Third Number Settlement (BCC CATS) System - nationwide system used to produce information reports that are used in the settlement of LEC or COX revenues recorded by one BCC (or LEC or COX within the territory of that BCC) and billed to a customer of another BCC (or LEC or COX within the territory of that BCC) as described in accordance with the Bellcore Practice BR 981-200-110.
- C. Billable Message Record - a message record containing details of a completed call which has been carried by a LEC over its facilities or by COX over its facilities and such record is to be used to bill an end user.
- D. Centralized Message Distribution System (CMDS) - the national network of private line facilities used to exchange Exchange Message Record (EMR) formatted billing data between a company originating a message and the company billing for a message.
- E. Exchange Message Record (EMR) - industry standard message format as described in accordance with the Bellcore Practice BR 010-200-010 which was developed to facilitate the exchange of telecommunications message information.
- F. Full Status Revenue Accounting Office (RAO) - an LSP or LEC that is responsible for formatting EMR records, and for editing and packing of such detail records into files for distribution.

- G. In-Region Hosting - includes the transport, using Hosting Company network, of (1) billable message record data for LEC or COX transported messages and/or access usage record data that originate in a region and are delivered by COX to SWBT at a mutually agreed upon location within the territory of SWBT to be sent to another LEC or LSP for billing; and (2) billable message record data and/or access usage data received from CMDS or another LEC or COX to be delivered to COX for billing to its end user located within the five state territory of SWBT.
- H. Out-of-Region Hosting - includes the transport, using the national CMDS network, of (1) billable message record data for LEC or COX transported messages and/or access usage record data that originate out of region and are delivered by COX to SWBT and are to be sent to another LEC or LSP for billing; and (2) billable message record data and/or access usage data received from CMDS or another LEC or COX to be delivered to COX for billing to its end user located outside SWBT's five state territory.
- I. Non-Full Status Revenue Accounting Office (RAO) - An LSP or LEC that has assigned responsibility to SWBT for editing, sorting and placing billing message record detail and/or access usage record detail into packs for distribution.

II. RESPONSIBILITIES OF THE PARTIES

- A. All data forwarded from COX must be in the industry standard EMR format in accordance with Bellcore Practice BR 010-200-010. COX is responsible to ensure all appropriate settlement plan indicators are included in the message detail, i.e., the Bellcore Client Company Calling Card and Third Number Settlement (BCC CATS) System. COX acknowledges that the only message records subject to this Hosting Appendix are those that arise from LEC or COX transported billable messages and/or access usage records to be used by a LEC or LSP for the purpose of billing access to an IXC.
- B. When COX delivers billable message data and/or access usage data to SWBT which must be forwarded to another location for billing purposes, SWBT will accept data from COX, perform edits to make message detail and access usage records consistent with CMDS specifications, and use its in region data network to forward this data to the appropriate billing company or to access the national CMDS network in order to deliver this data to the appropriate billing and/or processing company.

If COX is not a Full Status RAO Company, SWBT will also sort billable message detail and access usage record detail by Revenue Accounting Office, Operating Company Number or Service Bureau and split data into packs for

invoicing prior to using its in region network to forward this data to the appropriate billing company or to access the national CMDS network in order to deliver such data to the appropriate billing company.

- C. For billable message data and/or access usage data received by SWBT for delivery to a COX location, SWBT will use its in region data network to receive this data from other LECs or LSPs or from CMDS in order to deliver such billable message data and/or access usage data to the agreed upon billing COX location.

III. BASIS OF COMPENSATION

COX agrees to pay SWBT a per record charge for billable message records and/or access usage records that are received from COX and destined for delivery to another location for billing, at the rates listed below:

Per Record Charge	
Full Status RAO Company	
Hosting Company Network	\$.002
National CMDS Network	\$.005
Non-Full Status RAO Company	
Hosting Company Network	\$.007
National CMDS Network	\$.010

As part of this per record charge, SWBT will provide Confirmation and/or Error Reports and any Intercompany Settlement (ICS) Reports, such as the Bellcore Client Company Calling Card and Third Number Settlement System (BCC CATS), as needed.

COX agrees to pay SWBT a per record charge for billable message records and/or access usage records which are entered on a magnetic tape or data file for delivery to COX, at the rate listed below:

Per Record Charge	\$.003
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IV. LIABILITY

In addition to the limitation of liability and indemnification provisions of the Agreement, the following provisions shall govern performance under this Appendix:

- A. Any failure to populate accurate information in accordance with Section II.A. will be the responsibility of COX.

- B. SWBT will not be liable for any costs incurred by COX when COX is transmitting data files via data lines and a transmission failure results in the non-receipt of data by SWBT .

C. SWBT shall not be liable for any losses or damages arising out of errors, interruptions, defects, failures, or malfunction of the services provided hereunder, including any and all associated equipment and data processing systems, except such losses or damages caused by the sole negligence of SWBT. Any losses or damage for which SWBT is held liable under this Appendix shall in no event exceed the amount of charges made for the services provided hereunder during the period beginning at the time SWBT receives notice of the error, interruption, defect, failure or malfunction to the time service is restored.

VI. DISCLAIMER OF WARRANTIES

SWBT MAKES NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR INTENDED OR PARTICULAR PURPOSE WITH RESPECT TO SERVICES PROVIDED HEREUNDER. ADDITIONALLY, SWBT ASSUMES NO RESPONSIBILITY WITH REGARD TO THE CORRECTNESS OF THE DATA SUPPLIED BY COX WHEN THIS DATA IS ACCESSED AND USED BY A THIRD PARTY.

APPENDIX RECORDING

**Appendix RECORDING
RECORDING, MESSAGE PROCESSING AND
PROVISION OF INTEREXCHANGE CARRIER TRANSPORTED
MESSAGE DETAIL APPENDIX**

This Appendix sets forth the terms and conditions under which SWBT will provide, at Cox's election, recording, message processing and message detail services as described in total in Exhibit I, **SERVICES AND ASSOCIATED CHARGES**, and those services specifically selected by Cox as described in Exhibit II, **SELECTED SERVICE OPTIONS AND METHOD OF PROVISION** and at the rates set forth in Exhibit III, **BASIS OF COMPENSATION**. Exhibits I, II and III are attached hereto and made a part of this Appendix by reference.

I. DEFINITIONS

As used herein and for the purposes of this Appendix, the following terms shall have the meanings set forth below:

- A. Access Usage Record (AUR) - a message record which contains the usage measurement reflecting the service feature group, duration and time of day for a message and is subsequently used to bill access to Interexchange Carriers (IXCs).
- B. Assembly and Editing - the aggregation of recorded customer message details to create individual message records and the verification that all necessary information required to ensure all individual message records meet industry specifications is present.
- C. Billing Company - the company that bills end users for the charges incurred in originating and terminating IXC transported calls.
- D. Centralized Message Distribution System (CMDS) - the national network of private line facilities used to exchange Exchange Message Records (EMR) formatted billing data between SWBT and the Billing Company.
- E. Data Transmission - the forwarding by SWBT of IXC transported toll message detail and/or access usage record detail in EMR format over data lines or on magnetic tapes to the appropriate Billing Company.
- F. Exchange Message Record (EMR) - Industry standard message format as described in accordance with the Bellcore Practice BR010-200-010 developed for the interexchange of telecommunications message information.
- G. Interexchange Carrier (IXC) - A third party transmission provider that carries long distance voice and non-voice traffic between user locations for a related recurring fee. IXCs provide service interstate and intrastate. In some states IXCs are permitted to operate within a LATA.

- H. Interexchange Carrier Transported - telecommunications services provided by an IXC or traffic transported by facilities belonging to an IXC.
- I. Message Processing - the creation of individual EMR formatted billable message detail records from individual recordings that reflect specific billing detail for use in billing the end user and/or access usage records from individual recordings that reflect the service feature group, duration and time of day for a message, Carrier Identification Code, among other fields, for use in billing access to the Interexchange Carriers. Message Processing includes performing CMDS online edits required to ensure message detail and access usage records are consistent with CMDS specifications.
- J. Originating Local Exchange Carrier Company - the company whose local exchange telephone network is used to originate calls thereby providing originating exchange access to IXCs.
- K. Provision of Message Detail - the sorting of all billable message detail and access usage record detail by Revenue Accounting Office, Operating Company Number or Service Bureau, splitting of data into packs for invoicing, and loading of data into files for data transmission to Cox for those records created internally or received from other Local Exchange Carrier Companies or Interexchange Carriers through SWBT's internal network or national CMDS.
- L. Record - a logical grouping of information as described in the programs that process information and create the magnetic tapes or data files.
- M. Recording - the creation and storage on magnetic tape or other medium of the basic billing details of a message in Automatic Message Accounting (AMA) format.
- N. Service Switching Point (SSP) - a signaling point that can launch queries to databases and receive/interpret responses used to provide specific customer services.
- O. Switching Control Point (SCP) - the real time database system that contains routing instructions for 800 calls. In addition to basic routing instructions, the SCP may also provide vertical feature translations, i.e., time of day, day of week routing, out of area screening and/or translation of the dialed 800 number to its assigned working telephone number.
- P. 800 SCP Carrier Access Usage Summary Record (SCP Record) - a summary record which contains information concerning the quantity and types of queries launched to a SWBT SCP. In those situations where charges are applicable for the production and delivery of SCP records, such charges will be those specified in Exhibit III-A pertaining to the production and forwarding of AUR data.

- Q. Terminating Local Exchange Carrier Company - the company whose local exchange telephone network is used to terminate calls thereby providing terminating exchange access to IXC's.

II. RESPONSIBILITIES OF THE PARTIES

- A. SWBT will record all IXC transported messages for Cox carried over all Feature Group Switched Access Services that are available to SWBT-provided recording equipment or operators. Unavailable messages (i.e., certain operator messages which are not accessible by SWBT-provided equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by SWBT.
- B. SWBT will perform assembly and editing, message processing and provision of applicable access usage record detail for IXC transported messages if the messages are recorded by SWBT.
- C. SWBT will provide access usage records that are generated by SWBT.
- D. Assembly and editing will be performed on all IXC transported messages recorded by SWBT, during the billing period established by SWBT and selected by Cox from Exhibit III-B.
- E. Standard EMR record formats for the provision of billable message detail and access usage record detail will be established by SWBT and provided to Cox.
- F. Recorded access usage record detail will not be sorted to furnish detail by specific end users, by specific groups of end users, by office, by feature group or by location.
- G. SWBT will provide message detail to Cox either on magnetic tapes or in data files, depending on the option contracted for by Cox in Exhibit III. Only **ONE** method may be selected by Cox.
 - 1. Magnetic Tapes
 - a. SWBT will supply the magnetic tapes, which will be provided without the return of previously supplied tapes.
 - b. Cox will specify one of the following options for provision of tapes:
 - 1) SWBT may send the tapes to Cox via first class U.S. Mail Service or an equivalent service of SWBT's choice, or
 - 2) Cox may pick up the magnetic tapes at a location designated by SWBT.

- 3) If, at the request of Cox, overnight delivery other than those provided in 1 & 2 above is requested, the cost of this delivery will be at the expense of Cox.

2. Data Files

The message detail may be transmitted to Cox in data files via data lines using software and hardware acceptable to both parties.

- H. In Exhibit III Cox will identify separately the location where the tapes and any data transmissions should be sent (as applicable) and the number of times each month the information should be provided. SWBT reserves the right to limit the frequency of transmission to existing SWBT processing and work schedules, holidays, etc.
- I. SWBT will determine the number of magnetic tapes or data files required to provide the access usage record detail to Cox.
- J. Recorded Access Usage Record detail previously delivered Cox and lost or destroyed through no fault of SWBT, after its delivery to Cox, will not be recovered and made available to Cox except on an individual case basis at a cost determined by SWBT.
- K. When SWBT receives rated billable messages from an IXC or another Local Exchange Carrier (LEC) that are to be billed by Cox, SWBT will forward those messages to Cox.
- L. When SWBT has rated billable message detail originating from Cox's end users requiring billing by another LEC or LSP, SWBT will forward such messages to the appropriate Billing Company.
- M. SWBT will record the applicable detail necessary to generate access usage records and forward them to Cox for its use in billing access to the IXC.

III. BASIS OF COMPENSATION

- A. Compensation for recording, assembly and editing, rating, message processing and provision of messages provided hereunder by SWBT for Cox shall be based upon the rates and charges set forth in Exhibit III, BASIS OF COMPENSATION.
- B. When message detail is entered on a magnetic tape or data file for provision of message detail to Cox, a per record charge will apply for each record processed. SWBT will determine the charges based on its count of the records processed.

IV. LIABILITY

In addition to the limitation of liability and indemnification provisions of the Agreement, the following terms and conditions shall apply to this Appendix:

- A. When SWBT is notified that, due to error or omission, incomplete data has been provided to the Cox, SWBT will make reasonable efforts to locate and/or recover the data and provide it to Cox at no additional charge. Such requests to recover the data must be made within 30 days from the date the details initially were made available to the Cox. If written notification is not received within 30 days, SWBT shall have no further obligation to recover the data and shall have no further liability to the Cox.
- B. If, despite timely notification by Cox, message detail is lost and unrecoverable as a direct result of SWBT having lost or damaged tapes or incurred system outages while performing recording, assembly and editing, rating, message processing, and/or transmission of message detail, SWBT will estimate, subject to Cox's review, the volume of lost messages and associated revenue based on information available to it concerning the average revenue per minute for the average interstate and/or intrastate call. In such events, SWBT's liability to Cox shall be limited to the granting of a credit adjusting amounts otherwise due from it equal to the estimated net lost revenue associated with the lost message detail.
- C. SWBT will not be liable for any costs incurred by Cox when Cox is transmitting data files via data lines and a transmission failure results in the non-receipt of data by SWBT.

SWBT MAKES NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR INTENDED OR PARTICULAR PURPOSE WITH RESPECT TO SERVICES PROVIDED HEREUNDER. ADDITIONALLY, SWBT ASSUMES NO RESPONSIBILITY WITH REGARD TO THE CORRECTNESS OF THE DATA SUPPLIED BY COX WHEN THIS DATA IS ACCESSED AND USED BY A THIRD PARTY.

EXPLANATION OF SERVICE OPTIONS

The attached pages of this Exhibit I show the service options that are offered under this Appendix and the charges that are associated with each option. Alphabetical and numerical references in the CHARGES columns are to rates and charges set forth in Exhibit III, BASIS OF COMPENSATION.

ORIGINATING 1+ DDD RECORDINGS - IXC TRANSPORTED MESSAGE DETAIL AND ACCESS USAGE RECORDS

- Option #1:** SWBT performs recording, assembly and editing, rating of billable message detail and creates an Access Usage Record (AUR) for all 1+ Interexchange Carrier (IXC) transported messages originating from Cox end office telephone network and forwards both billable message detail records and AUR records to Cox.
- Option #2:** SWBT performs recording, assembly and editing of the billable message detail and extracts that detail to the IXC for all 1+ IXC transported messages originating from Cox's end office. SWBT creates Access Usage Records for this traffic and forwards those AUR records to Cox.
- Option #3:** The IXCs do their own billable message recording for their 1+ IXC transported messages originating from Cox end office. SWBT performs recording for Access purposes only, assembles and edits this data, creates AURs and forwards the AUR records to Cox.

ORIGINATING OPERATOR RECORDINGS - IXC TRANSPORTED MESSAGE DETAIL AND ACCESS USAGE RECORDS

- Option #4:** Cox Non-Equal Access End Office - The IXCs do their own billable message recording. SWBT performs local and intraLATA operator services for Cox. SWBT performs recording at the operator switch for all 0+, 0-, Coin Sent Paid, CAMA and International IXC transported messages. SWBT assembles and edits this data, creates AURs and forwards the AUR records to Cox.
- Option #5:** Cox Equal Access End Office - The IXCs do their own billable message recording. SWBT performs local and intraLATA operator services for Cox. SWBT performs recording at the operator switch for 0- only IXC transported messages. SWBT assembles and edits this data, creates AURs and forwards the AUR records to Cox.
- Option #6:** Cox Equal or Non-Equal Access End Office - The IXCs do their own billable message recording. Cox chooses to have SWBT purchase source information from IXC in order to have information required to create Access Usage Records. SWBT assembles and edits this data, creates AURs and forwards the AUR records to Cox.

- Option #7:** The IXCs do their own billable message recording and forward to SWBT the billable message detail for assembly and editing and rating of these operator service IXC transported messages. SWBT forwards the rated billable message detail to the appropriate billing company, creates an AUR and forwards the AUR records to Cox. This situation occurs when Cox has not signed a rating take-back waiver with the IXC.

800 RECORDINGS - IXC TRANSPORTED MESSAGE DETAIL

- Option #8:** SWBT performs SSP function for Cox end office and bills query charge to the appropriate IXC. SWBT performs recording for Access purposes only, assembles and edits this data, creates AURs and forwards AUR records to Cox.
- Option #9:** SWBT performs SSP function for Cox's end office. Cox performs billing of query charge to the appropriate IXC. SWBT performs recording at the SSP for Access purposes only, assembles and edits this data, creates AURs and forwards AUR records to Cox. SWBT performs recording at the SCP for query billing purposes only, assembles and edits this data, creates SCP records and forwards SCP records to Cox.
- Option 10:** SWBT performs SCP function for Cox. SWBT performs recording at the SCP, assembles and edits this data, creates SCP records and forwards SCP records to Cox.

TERMINATING RECORDINGS - IXC TRANSPORTED ACCESS USAGE RECORDS

- Option 11:** SWBT provides tandem function for Cox. Cox requests SWBT to provide all Feature Group B, Feature Group C and Feature Group D terminating usage recordings including Feature Group B over D and Feature Group C over D. SWBT creates terminating AURs for this data and forwards AUR records to Cox.
- Option 12:** SWBT provides tandem function for Cox. Cox requests SWBT to provide all Feature Group B terminating usage recordings excluding B over D. SWBT creates terminating AURs for this data and forwards AUR records to Cox.
- Option 13:** SWBT provides tandem function for Cox. Cox requests SWBT to provide all Feature Group B terminating usage recordings including Feature Group B over D. SWBT creates terminating AURs for this data and forwards AUR records to Cox.
- Option 14:** SWBT provides tandem function for Cox. Cox requests SWBT to provide all Feature Group D terminating usage recordings including B over D and C over D. SWBT creates terminating AURs for this data and forwards AUR records to Cox.

- Option 15:** SWBT provides tandem functions for Cox. Cox requests SWBT to provide all Feature Group D terminating usage recordings including B over D. SWBT creates terminating AURs for this data and forwards AUR records to Cox.

MESSAGE PROVISIONING:

- Option 16:** SWBT will forward all IXC transported message detail records or access usage records to Cox generated internally within SWBT system or received via CMDS from an IXC or another Local Exchange Carrier or Cox. Cox forwards rated IXC transported message detail or access usage detail to SWBT for distribution to the appropriate billing company through SWBT's internal network or using the CMDS network.

There is no charge for this option under this Appendix if Cox has also executed, as part of an agreement executed pursuant to this Statement, an Appendix for SWBT to provide "Hosting" services to Cox, or if Cox has executed a separate agreement with SWBT for "Hosting" services to be provided from SWBT to Cox.

APPENDIX RECORDING

EXHIBIT II

**SELECTED SERVICE OPTIONS
AND
METHOD OF PROVISION**

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Attached to and made a part of the RECORDING, MESSAGE PROCESSING AND PROVISION OF INTEREXCHANGE CARRIER TRANSPORTED MESSAGE DETAIL AGREEMENT effective _____, 19____, between Southwestern Bell Telephone Company and _____.

The service options and method of provision selected by the LSP under this Appendix are as indicated on page 2, attached, of this Exhibit II. Numerical references are to service options shown in Exhibit I.

Approved and executed the _____ day of _____, 19____.

**SOUTHWESTERN BELL
TELEPHONE COMPANY**

By: _____
(Title)

By: _____
(Title)

SELECTED SERVICE OPTIONS AND METHOD OF PROVISION

[illegible]

Numerical references are to specific service options listed in Exhibit I.